## Physician Learning & Development TAILORED OFFERINGS

The UPMC Physician Learning & Development team is experienced in conducting leadership training and facilitation specifically for UPMC physicians. Any of the following sessions can be customized for your division/departmental retreat. Most of these offerings require between 60-120 minutes (ideal time is 90 minutes) and at least six weeks lead time. Those topics identified with an \* require participants to complete a self-assessment. Additional details for the assessments with associated costs have been provided below.

- \*Leadership and Emotional Intelligence
- Effective and Impactful Communication
- Bridging the Inter-Generational Gap
- Fostering a Healthy Culture and an Environment of Psychological Safety
- Enhancing Team Cohesion and Collaboration
- The Art and Science of Feedback
- Performance Management and Continuous Feedback
- Coaching Conversations -The Leader as Coach
- \*Engagement MAGIC™
- Conflict Management
- Time Management
- The Leader as a Change Agent (Cascading Communication)
- Team/Group Facilitation
  - Further details and options can be provided during a consultation meeting

- \*Discovering Your Leadership Style using the Everything DiSC Assessment
  - Code provided for assessment
  - Completed ahead of time
  - \$56.25/person
- \*Finding Your Strengths as a Leader
  CliftonStrengths™
  - Code provided for assessment
  - · Completed ahead of time
  - Full 34 CliftonStrengths Report
  - \$59.99/person
- \*Thomas-Kilmann Conflict Mode Instrument (TKI)
  - Link provided for assessment
  - Completed ahead of time
  - \$24.95/person

**Contact us:** Send an email to <a href="mailto:PhysicianLearning@upmc.edu">PhysicianLearning@upmc.edu</a> or call (412) 578-9168 to talk through your needs and schedule next steps.



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